



Asia-Pacific Quick Response Centers

Maintenance and Repair • On-Site Services
Parts and Components • Pump Retrofits and Upgrades
Seal Change-Outs and Upgrades



Experience In Motion



Flowserve QRC Capabilities

Flowserve Quick Response Centers are strategically located to ensure that a QRC is within hours of most major industrial customer locations. This allows rapid response to customer needs by providing same day delivery of standard parts. Special parts can be delivered in days instead of weeks. With the help of Flowserve QRCs, plant managers are able to maximize plant uptime and profitability.

Repair Service and Technical Support for Asia-Pacific

The Flowserve Asia-Pacific Quick Response Centers (QRC) focus on providing customers with uncompromising service and support.

The QRCs are staffed by highly skilled engineers and technicians who are available around the clock, seven days a week to respond to customer queries, troubleshoot problems and provide reliable solutions.

Strength of Experience, Commitment to Excellence

Flowserve, through the Quick Response Centers, serves customers in Asia-Pacific from various industries daily to ensure superior equipment performance and service life. Key industries currently served by the Asia-Pacific QRCs include:

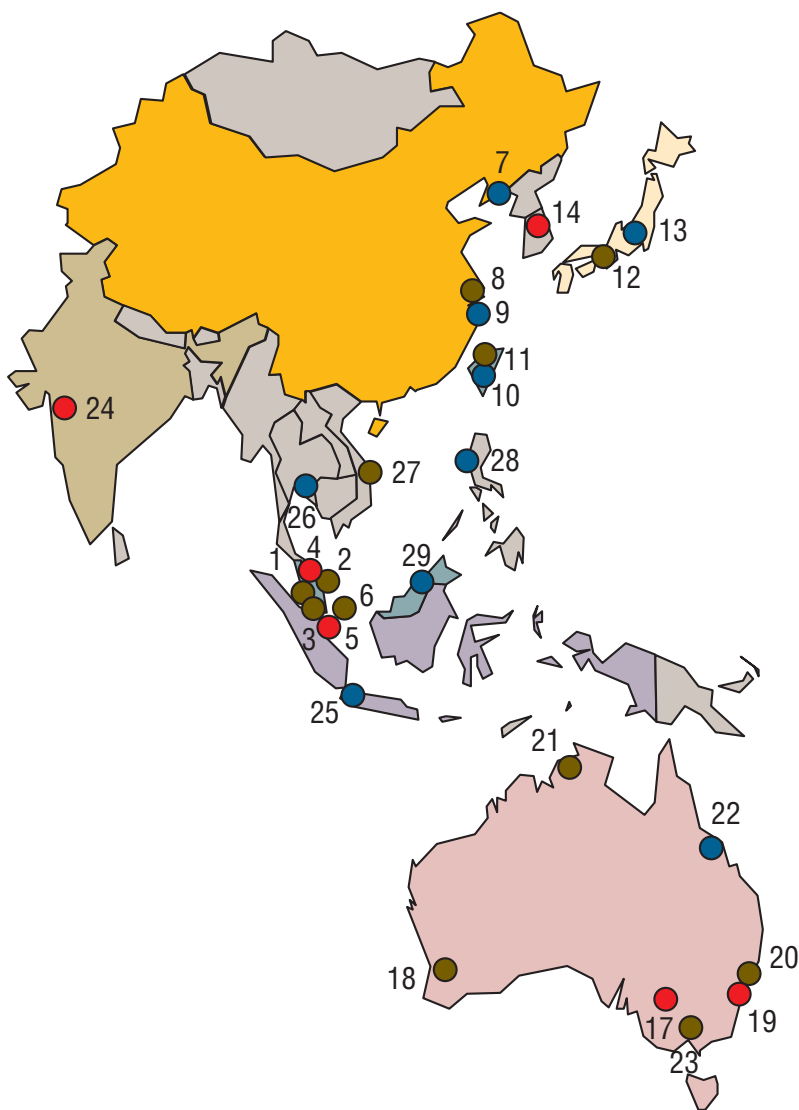
- Oil and gas production
- Hydrocarbon processing
- Chemical processing
- Water resources
- Power generation
- General industry

Premier, Value-Added Services

With unequalled product knowledge, design expertise and manufacturing capabilities, the Flowserve QRCs specialize in value-added repair services. QRC engineers and technicians service most types of equipment, including pumps, motors, compressors, agitators, valves and seals. The dynamic range of services offered by the QRCs include:

- Maintenance, repair and inspection service
- Pump upgrades, re-rates and retrofits
- Parts and components supply
- Seal change-outs, upgrades and repairs
- Overhaul, outage and mechanical service
- Installation and commissioning service
- On-site repair and diagnostic services
- Contract maintenance
- Field supervision
- Service maintenance contract





- Pump & Seal QRC
- Pump QRC
- Seal QRC

MALAYSIA

1. Balakong (Seal)
2. Kemaman (Seal)
3. Malacca (Seal)
4. Kuantan (Pump)

SINGAPORE

5. Tuas (Pump)
6. Changi (Seal)

CHINA

7. Dalian (Pump & Seal)
8. Shanghai (Seal)
9. Suzhou (Pump & Seal)

TAIWAN

10. Kaohsiung (Pump & Seal)
11. Mailiao (Seal)

JAPAN

12. Osaka (Seal)
13. Kawasaki (Pump & Seal)

SOUTH KOREA

14. Cheonan (Pump)

NEW ZEALAND

15. Auckland (Seal)
16. Christchurch (Pump)

AUSTRALIA

17. Castlemaine (Pump)
18. Henderson (Seal)
19. Wetherill Park (Pump)
20. Seven Hills (Seal)
21. Darwin (Seal)
22. Townsville (Seal)
23. Mulgrave (Seal)

INDIA

24. Vadodara (Pump)

INDONESIA

25. Jakarta (Pump & Seal)

THAILAND

26. Rayong (Pump & Seal)

VIETNAM

27. Dung Quat (Seal)

PHILIPPINES

28. Cavite (Pump & Seal)

BRUNEI

29. Brunei (Pump & Seal)

China: 3 QRCs



China
Shanghai QRC (Seal)
 Block B, 255 Guiqiao Road, Jinqiao Development Zone (Jinqiao Science Park), Shanghai, 201206, China
 Tel: (86 21) 3865 4800
 Fax: (86 21) 5081 1781

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China
Dalian QRC (Pump & Seal)
 No.5-2, Fenghui Int'l Ind. Park, No.IIIB-3, Area B2, Dalian Free Trade Zone, Dalian, Liaoning Province, 116600, China
 Tel: (86 411) 3924 1919
 Fax: (86 411) 3924 1991

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China
Suzhou QRC (Pump & Seal)
 No. 26 Lisheng Road, Suzhou Industrial Park, Suzhou, Jiangsu Province, 215026, China
 Tel: (86 512) 6255 2388
 Fax: (86 512) 6255 3702

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India: 1 QRC



India
Vadodara QRC (Pump)
 Plot No. E-92, Manjusr GIDC, Savli Village, Dist. Vadodara, Gujarat, 391775, India
 Tel: (91 26) 6726 3700
 Fax: (91 26) 6726 3709

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Southeast Asia: 11 QRCs



Malaysia
Balakong QRC (Seal)
 No.14B, Jalan CJ 1/3, Kawasan Perusahaan Cheras Jaya, 43200, Balakong, Selangor, Malaysia
 Tel: (60 3) 9086 2168
 Fax: (60 3) 9076 7551

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Indonesia
Jakarta QRC (Pump & Seal)
 Jl. Pulokambing, Blok OR No.5, Jakarta Industrial Estate Pulogadung, Jakarta, Timur, 13920, Indonesia
 Tel: (62 21) 4683 0105
 Fax: (62 21) 4683 0205

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Malaysia
Kemaman QRC (Seal)
 Lot B13, Kawasan Perindustrian MIEL, Jakar Phase III, Cukai, Kemaman, 24000, Terengganu, Malaysia
 Tel: (60 9) 868 5053
 Fax: (60 9) 868 5051

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Thailand
Rayong QRC (Pump & Seal)
 13 Soi G14 Eastern Industrial Estate, Pakornsongkorhrt Road, Maptaphut, Muang, Rayong, 21150, Thailand
 Tel: (66 38) 673 888
 Fax: (66 38) 673 889

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Malaysia
Malacca QRC (Seal)
 No. 2 Jalan Berkat 1, Taman Malim Jaya, 75250, Malacca, Malaysia
 Tel: (60 6) 336 6477
 Fax: (60 6) 336 6479

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Vietnam
Dung Quat QRC (Seal)
 Tuyet Diem Hamlet, Binh Thuan Commune, Binh Son District, Quang Ngai Province, Vietnam
 Tel: (84 55) 3618 787
 Fax: (84 55) 3618 786

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Malaysia
Kuantan QRC (Pump)
 Lot. A7, Jalan Gebeng 3/2, Kawasan Perindustrian Gebeng, 26080, Kuantan Pahang, Malaysia
 Tel: (60 9) 583 3203
 Fax: (60 9) 583 3215

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Philippines
Manila QRC (Pump & Seal)
 Block 6-H1, South Coast Industrial Estate Governor's Drive, Bancal, Carmona, Cavite 4116, Philippines
 Tel: (63 46) 413 2595
 Fax: (63 46) 443 9061

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Singapore
Tuas QRC (Pump)
 10 Tuas Loop, 637345, Singapore
 Tel: (65) 6771 0600
 Fax: (65) 6862 2329

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Brunei
 *Brunei QRC (Pump & Seal)

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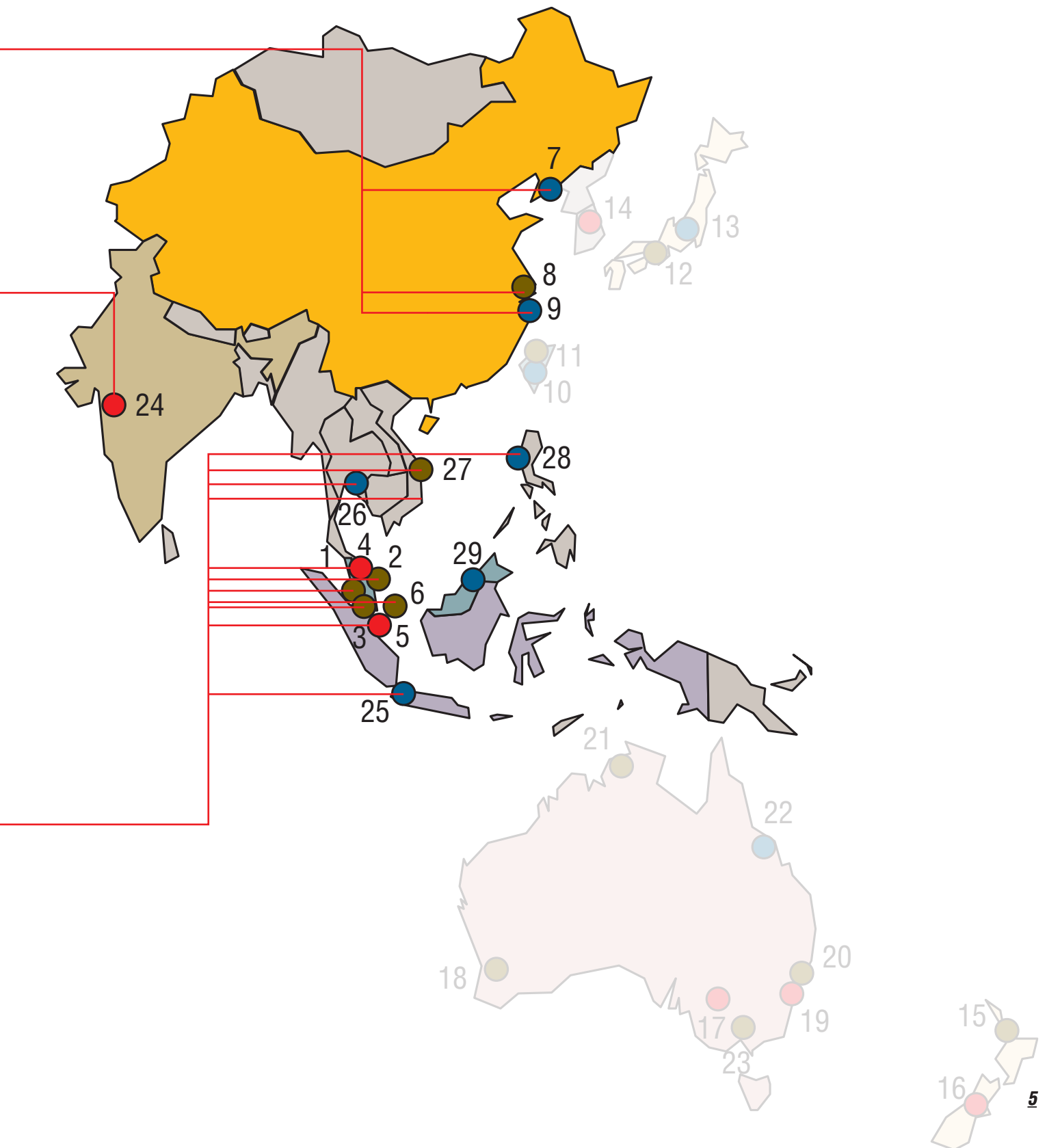


Singapore
Changi QRC (Seal)
 33 Changi South Avenue 2, 486445, Singapore
 Tel: (65) 6544 6800
 Fax: (65) 6214 0541

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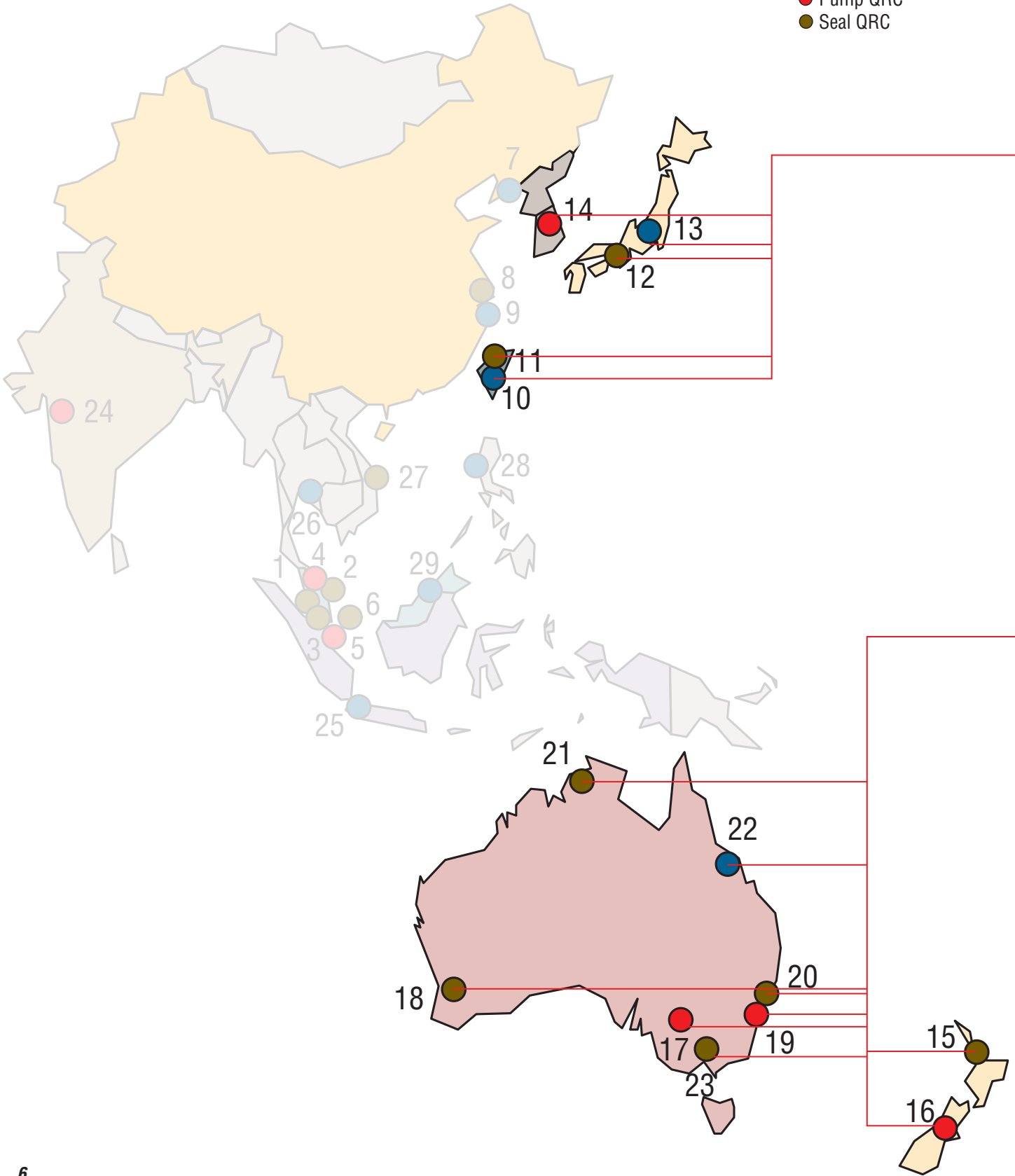
- Pump & Seal QRC
- Pump QRC
- Seal QRC

Asia-Pacific QRC Network



Asia-Pacific QRC Network

- Pump & Seal QRC
- Pump QRC
- Seal QRC



North Asia: 5 QRCs



Taiwan

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Kaohsiung QRC (Pump & Seal)

No. 133 Beijing Road, Fengshan City, Kaohsiung, 830, Taiwan
Tel: (886 7) 790 2800
Fax: (886 7) 790 2921



Japan

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Kawasaki QRC (Pump & Seal)

4-3, Kojima-cho, Kawasaki-ku, Kawasaki City, Kanagawa, 2100861, Japan
Tel: (81 44) 280 3805(pump)/ 3853(seal)
Fax: (81 44) 280 3865(pump)/ 3859(seal)



Taiwan

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Mailiao QRC (Seal)

Unit B8/D4, Formosa Industrial Complex, No.1, Mailiao, Yunlin, 638, Taiwan
Tel: (886 5) 681 2750
Fax: (886 5) 681 2139



South Korea

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Cheonan QRC / Nuclear Service Center (Pump)

77-36 Seokgok-3 gil, Seongnam-myun, Dongnam-ku, Cheonan, 330891 South Korea
Tel: (82 41) 553 5700
Fax: (82 41) 553 5707



Japan

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Osaka QRC (Seal)

Nomura Fudosan Yotsuhashi Bldg.14th Floor 1-4-4 Awaza, Nishi-ku, Osaka City, Osaka, 5500011, Japan
Tel: (81 6) 6578 0620
Fax: (81 6) 6537 2189

Pacific: 9 QRCs



New Zealand

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Auckland QRC (Seal)

23C Rennie Drive, Airport Oaks, Auckland, 2022, New Zealand
Tel: (64) 9 2571 270
Fax: (64) 9 2571 277



Australia

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Seven Hills QRC (Seal)

Unit 19, 167 Prospect Highway, NSW 2147, Australia
Tel: (61) 2 8822 7100
Fax: (61) 2 8822 7101



New Zealand

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Christchurch QRC (Pump)

18 Hammersmith Drive, Wigram, Christchurch, 8042, New Zealand
Tel: (64) 3 3434 511
Fax: (64) 3 3434 514



Australia

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Darwin QRC (Seal)

31 McCourt Road, Yarrowonga, NT 0830, Darwin, Australia
Tel: (61) 8 8931 5252
Fax: (61) 8 8931 5255



Australia

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Castlemaine QRC (Pump)

5 Parkers Street, Castlemaine VIC 3450, Australia
Tel: (61) 3 5479 1200
Fax: (61) 3 5479 1201



Australia

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Townsville QRC (Seal)

Unit 3, 5-7 Turnbull Street, Garbutt, QLD 4814, Australia
Tel: (61) 7 4728 1211
Fax: (61) 7 4728 1270



Australia

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Henderson QRC (Seal)

55 Quill Way, Henderson, WA 6166, Australia
Tel: (61) 8 9494 9200
Fax: (61) 8 9494 9201



Australia

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Mulgrave QRC (Seal)

Unit 17/35 Dunlop Road, Mulgrave, VIC 3170, Australia
Tel: (61) 3 9535 5900
Fax: (61) 3 9535 5901



Australia

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Wetherill Park QRC (Pump)

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